

TRADESPICE

PRIVACY POLICY

(as of 20 June 2023)

Tradespice is a trading name of Langham Foods Limited, a private limited company incorporated in England and Wales with Registered Number 10377568. Our Registered Office is at UNIT B9 Alpha Business Centre, 7-11 Minerva Road, London, United Kingdom, NW10 6HJ.

This privacy policy applies between you, the User of this Website and Tradespice, the owner and provider of this Website. Tradespice takes the privacy of your information very seriously. This privacy policy applies to our use of any and all Data collected by us or provided by you in relation to your use of the Website. This privacy policy should be read alongside, and in addition to, our Terms and Conditions, which can be found on the website.

Data collection

We may collect the following Data from you on the website:

- a. name or company name;
- b. contact Information such as email addresses and telephone numbers;
- c. company information

How we collect Data

We will collect your data in a number of ways, for example: a. when you contact us through the Website, by telephone, post, e-mail or through any other means; b. when you register with us and set up an account to receive our products/services; c. when you elect to receive marketing communications from us; d. when you use our services; in each case, in accordance with this privacy policy.

Our use of Data

Data may be used by us for the following reasons:

- a. internal record keeping;
 - b. improvement of our products / services;
 - c. transmission by email of marketing materials that may be of interest to you;
 - d. contact for market research purposes which may be done using email, telephone, fax or mail.
- Such information may be used to customise or update the Website; in each case, in accordance with this privacy policy.

We may use your Data for the above purposes if we deem it necessary to do so for our legitimate interests. If you are not satisfied with this, you have the right to object in certain circumstances (see the section headed "Your rights" below).

Keeping Data secure

We store your Data on secure servers.

Data retention

Unless a longer retention period is required or permitted by law, we will only hold your Data on our systems for the period necessary to fulfil the purposes outlined in this privacy policy or until you request that the Data be deleted.

Your rights

You have the following rights in relation to your Data:

- a. Right to access - the right to request (i) copies of the information we hold about you at any time, or (ii) that we modify, update or delete such information. If we provide you with access to the information we hold about you, we will not charge you for this, unless your request is "manifestly unfounded or excessive." Where we are legally permitted to do so, we may refuse your request. If we refuse your request, we will tell you the reasons why.
- b. Right to correct - the right to have your Data rectified if it is inaccurate or incomplete.
- c. Right to erase - the right to request that we delete or remove your Data from our systems.

Our legitimate interests

To make enquiries, exercise any of your rights set out above, or withdraw your consent to the processing of your Data (where consent is our legal basis for processing your Data), please contact us via this e-mail address: sales@tradespice.co.uk.